

Terms and Conditions

The following General Terms and Conditions (GTC) contain some legal information about your rights under the provisions governing distance contracts and electronic commerce.

1. Scope of application

These General Terms and Conditions apply to all deliveries of FOSTAC AG to consumers (in Germany according to § 13 BGB). If you are not purchasing the products for private use but as a business owner (e.g., as a doctor, alternative practitioner, or hotelier), the following provisions do not apply.

2. Contractual partners

The purchase contract is concluded with the company FOSTAC AG. You can contact us with any questions, complaints, or objections Monday through Thursday from 13:30 to 17:00 and Friday from 09:00 to 12:00 and 13:30 to 17:00 (Swiss time) by calling +41 (0)71 955 95 33 or sending an email to fostac@fostac.ch.

3. Offer and conclusion of contract

The presentation of products in the online shop does not constitute a legally binding offer, but rather an invitation to place an order. All offers are valid "while stocks last," unless otherwise stated for specific products. Furthermore, errors excepted.

4. Prices and shipping costs

- 4.1 The prices stated on the product pages include statutory value added tax and other price components, unless otherwise indicated.
- 4.2 In addition to the prices quoted, we charge shipping costs for delivery. The shipping costs are clearly indicated in the shopping cart of the online shop and under the link «[Shipping costs / delivery conditions](https://www.fostac.ch/en/shipping)» with the address <https://www.fostac.ch/en/shipping>.
- 4.3 Our products serve health-promoting purposes and are not jewelry. Small impurities (e.g., air bubbles) cannot be ruled out and do not affect the effect!

5. Delivery

- 5.1 Information about the delivery period is understood to be the expected delivery time.
- 5.2 If the ordered product cannot be delivered on time because we have not received it from our supplier on time, we will inform you.
In such a case, you are free to wait for the ordered product or cancel your order. Further legal claims of the customer remain unaffected by this. In the event of cancellation, any payments already made will be refunded.

6. Offsetting and right of retention

- 6.1 You shall only be entitled to offset claims if your counterclaims have been legally established by a court of law or acknowledged by us in writing.
- 6.2 You may only exercise a right of retention if the claims result from the same contractual relationship.

7. Retention of title

The goods remain the property of the company until full payment has been received.

8. Costs of return shipment

If the delivered goods correspond to those ordered, all costs of a possible return shipment shall be borne by the customer.

9. Seminars and events

9.1 Invoices for our events will be issued immediately after binding registration and must be paid before the event. In the case of last-minute bank transfers, we request that proof of payment be presented on the first day of the event.

9.2 If the event takes place in Germany or Austria, all prices are exclusive of VAT.

9.3 Unless otherwise stated, seminar fees do not include meals.

9.4 In the event of cancellation at short notice (less than 10 days before the start of the seminar) or unexcused absence, the participant remains liable for the full seminar costs, regardless of the reason for cancellation or whether the place could be reallocated.

9.5 In the exceptional case that we are forced to cancel or postpone an event, we will refund the entire amount already paid or issue a credit note for another seminar. Changes will be communicated in writing or by telephone.

9.6 Hot and cold drinks or food brought from home can be consumed in the self-service bistro of the FOSTAC AG, Bichwil. If required, lunch reservations can be made at a nearby restaurant. Food and drinks are not included in the seminar fee and must be paid for directly at the restaurant.

9.7 Participants are responsible for organizing their own accommodation during an event. A list of accommodation options in the surrounding area can be found on our website under the link «[Accommodation in the area of Bichwil](https://www.fostac.ch/en/fostac-consciousness-academy/hotels)» with the address <https://www.fostac.ch/en/fostac-consciousness-academy/hotels>.

10. Liability

10.1 We exclude our liability for slightly negligent breaches of duty, unless damages resulting from injury to life, limb or health or guarantees are affected or claims under the Product Liability Act are affected. Furthermore, liability for the breach of obligations, the fulfilment of which is essential for the proper execution of the contract and on the observance of which the customer may regularly rely, remains unaffected. The same applies to breaches of duty by our vicarious agents.

10.2 Any further liability is excluded regardless of the legal nature of the claim asserted.

11. Temporal scope

The above General Terms and Conditions shall apply from 1st March 2026.

February 2026